How to Access Your ASU Slack Enterprise Account in a Browser or with the Desktop or Mobile App

Article Content

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How to Login to Your ASU Enterprise Slack Account Using a Browser:

1. Go to [https://asu.edu/slack](https://asu.edu/slack). (Faculty & student can also access their Class Workspaces via [My ASU](https://webapsd.asu.edu/myasu/).

2. Select the Sign in with your ASURITE ID button.

3. You will then be directed to the ASU authentication page. Login using your ASURITE username and ASURITE password.

4. You may be asked for DUO two-factor authentication, just like my.asu.edu and other ASU websites. For more information see, [ASU Two Factor Authentication and DUO software](https://asu.service-now.com/kb_view_customersig.html#myparm_article=KB0011038).

5. You now should be logged into your ASU Slack Enterprise Account.

6. Workspaces listed under Your Workspaces, you can open by selecting the green Launch in Slack button.

7. If you do not see any workspaces listed under Your Workspaces can join the ASU Community workspace, see [How to Access the ASU Community Slack Workspace](https://asu.service-now.com/kb_view_customersig.html#myparm_article=KB0018637).

How to Login to Your ASU Slack Enterprise Account Using the Desktop Application:
1. If you do not have the Slack App installed on your computer or mobile device you can downloaded and install from one these locations:
   a. ASU Owned Windows Computer: Check your Software Center [link](https://asu.service-now.com/kb/dhkb/article.view?sys_kb_id=363a6f0bd7e74fd4da790aa961930) to see if it is available to download and install.
   b. ASU Owned Mac Computer: Check your Self Service App to see if it is available to download and install.
   c. Slack Download Site for Desktop & Mobile Apps: [https://slack.com/downloads/](https://slack.com/downloads/)
   d. Slack Download Site for Linux: [https://slack.com/downloads/linux/](https://slack.com/downloads/linux/)
   e. If you are unable to install the Slack Desktop Application on your ASU Owned computer please contact your Deskside Support for assistance or submit a request [here](https://asu.service-now.com/jp?do=inc_cat_item&sys_id=206b12552b6bde02f8e7911da1252).

2. Launch the Slack app.

3. If you already have an existing Workspace added to your Slack App, see [How to Add an Additional Slack Workspace to Your Slack Mobile or Desktop App](https://asu.service-now.com/kb_view.do?sysparm_action=KB001440).

4. For the "Enter your workspace’s Slack URL" enter `asu.enterprise` in the text box.

![Sign in to your workspace](image)

5. You will then be direct to the ASU authentication page. Login using your ASURITE username and ASURITE password.

![Sign In](image)

6. You may be asked for DUO two-factor authentication, just like my.asu.edu and other ASU websites. For more information see, [ASU Two Factor Authentication and DUO software](https://asu.service-now.com/kb_view.do?sysparm_action=KB0011024).

7. You now should be logged into your Desktop App with your ASU Slack Enterprise Account.

Related Articles

- ASU Slack Enterprise Overview [link](https://asu.service-now.com/kb_view.do?sysparm_action=KB00175944)
- ASU Slack Enterprise Etiquette Guide [link](https://asu.service-now.com/kb_view.do?sysparm_action=KB0017605)

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