

How to Access Your ASU Slack Enterprise Account in a Browser or with the Desktop or Mobile App

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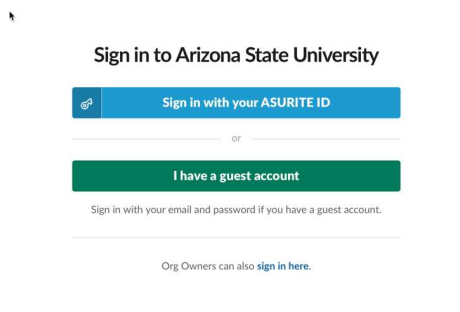
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Article Content

How to Access Your ASU Slack Enterprise Account in a Browser or with the Desktop or Mobile App

How to Login to Your ASU Enterprise Slack Account Using a Browser:

1. Go to <https://asu.edu/slack> (<https://asu.edu/slack>). (Faculty & student can also access their Class Workspaces via [My ASU](https://webapp4.asu.edu/myasu/) (<https://webapp4.asu.edu/myasu/>)).
2. Select the **Sign in with your ASURITE ID** button.

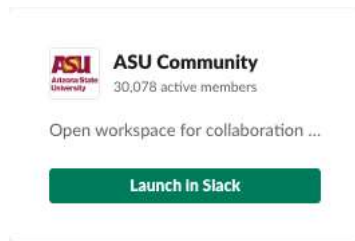


3. You will then be directed to the ASU authentication page. Login using your **ASURITE username** and **ASURITE password**.



4. You may be asked for DUO two-factor authentication, just like my.asu.edu and other ASU websites. For more information see, [ASU Two Factor Authentication and DUO software](https://asu.service-now.com/kb_view_customer.do?sysparm_article=KB0011028) (https://asu.service-now.com/kb_view_customer.do?sysparm_article=KB0011028).

5. You now should be logged into your ASU Slack Enterprise Account.
6. Workspaces listed under **Your Workspaces** you can open by selecting the green **Launch in Slack** button.



7. If you do not see any workspaces listed under Your Workspaces can join the ASU Community workspace, see [How to Access the ASU Community Slack Workspace](https://asu.service-now.com/kb_view.do?sysparm_article=KB0018527) (https://asu.service-now.com/kb_view.do?sysparm_article=KB0018527).

How to Login to Your ASU Slack Enterprise Account Using the Desktop Application:

1. If you do not have the **Slack** App installed on your computer or mobile device you can download and install from one these locations:

- a. ASU Owned Windows Computer: Check your [Software Center \(https://asu.service-now.com/kb?id=kb_article_view&sys_kb_id=c3c63e80dbd7e740b4da790aaf961905\)](https://asu.service-now.com/kb?id=kb_article_view&sys_kb_id=c3c63e80dbd7e740b4da790aaf961905) to see if it is available to download and install.
- b. ASU Owned Mac Computer: Check your Self Service App to see if it is available to download and install.
- c. Slack Download Site for Desktop & Mobile Apps: <https://slack.com/downloads> (<https://slack.com/downloads/>).
- d. Slack Download Site for Linux: <https://slack.com/downloads/linux> (https://slack.com/downloads/linux).
- e. If you are unable to install the Slack Desktop Application on your ASU Owned computer please contact your Deskside Support for assistance or submit a request [here \(https://asu.service-now.com/sp?id=sc_cat_item&sys_id=906b21512b1bb4002fce294119da15f2\)](https://asu.service-now.com/sp?id=sc_cat_item&sys_id=906b21512b1bb4002fce294119da15f2).

2. Launch the Slack app.

3. If you already have an existing Workspace added to your Slack App, see [How to Add an Additional Slack Workspace to Your Slack Mobile or Desktop App \(https://asu.service-now.com/kb_view.do?sysparm_article=KB0018400\)](https://asu.service-now.com/kb_view.do?sysparm_article=KB0018400).

4. For the "Enter your workspace's Slack URL" enter **asu.enterprise** in the text box.

Sign in to your workspace


Enter your workspace's Slack URL.

asu.enterprise .slack.com

Continue →

Don't know your workspace URL? [Find your workspace](#)

5. You will then be direct to the ASU authentication page. Login using your **ASURITE username** and **ASURITE password**.



6. You may be asked for DUO two-factor authentication, just like my.asu.edu and other ASU websites. For more information see, [ASU Two Factor Authentication and DUO software \(https://asu.service-now.com/kb_view_customer.do?sysparm_article=KB0011028\)](https://asu.service-now.com/kb_view_customer.do?sysparm_article=KB0011028).

7. You now should be logged into your Desktop App with your ASU Slack Enterprise Account.

Related Articles

- [ASU Slack Enterprise Overview \(https://asu.service-now.com/kb_view.do?sysparm_article=KB0017599\)](https://asu.service-now.com/kb_view.do?sysparm_article=KB0017599)
- [ASU Slack Enterprise Etiquette Guide \(https://asu.service-now.com/kb_view.do?sysparm_article=KB0017605\)](https://asu.service-now.com/kb_view.do?sysparm_article=KB0017605)

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